



# Request to Stop Paper Statements in Exchange for Electronic Statements

Member Name: \_\_\_\_\_ SSN# \_\_\_\_\_  
(Please PRINT your name as it appears on the account.)

Account # \_\_\_\_\_ Name: \_\_\_\_\_

Account # \_\_\_\_\_ Name: \_\_\_\_\_

Account # \_\_\_\_\_ Name: \_\_\_\_\_

Account # \_\_\_\_\_ Name: \_\_\_\_\_

To access your E-Statements you will be required to be a current user of Industrial Federal Credit Union’s (IFCU) internet banking program, Perfect Teller. To protect the security of your banking information, you must not disclose or share your internet banking password with any third party.

### Electronic Statement Disclosure & Agreement

By accepting the terms of this agreement with Industrial Federal Credit Union (the “Credit Union”), you consent and agree to the following:

- If you have chosen Electronic Statements as your delivery preference, you will not receive a paper statement, but may request one at any time (see Contact Information below). You accept full responsibility for checking your accounts online at [www.ifcu.com](http://www.ifcu.com) through IFCU’s internet banking program, Perfect Teller. You will be required to enter your internet banking user ID and password to view the electronic statement(s). It is your sole responsibility to protect your user ID and password from unauthorized persons.
- Your consent to receive electronic periodic statements shall remain in effect until revoked by you. If you elect to revoke your consent to receive electronic statements you may notify us in person at any of our member centers, or you may download a form from our web site, [www.ifcu.com](http://www.ifcu.com), and mail it to IFCU (See contact information below). If the revocation of your consent is received less than ten (10) days before the end of your normal statement cycle it may not take effect until the following statement cycle.

### System Requirements:

In order to view electronic statements, you must have an internet connection, and Windows 95 or newer.

Industrial Federal Credit Union disclaims any and all liability that relates to the improper use of this system. We are not responsible for any damage that may occur to your personal computer from the use of this service or the data transmitted through the account access link. Industrial Federal Credit Union will notify you of any change to software and hardware requirements needed to access the system.

**Your Responsibility for Maintaining the Security of your Internet Banking Password:** Your user ID and password are highly sensitive and extremely confidential and must not be disclosed to others or recorded in or on your personal computer. You agree not to disclose the user ID or password to anyone not authorized by you to view your account history. You understand that in providing this information to a third party, you are granting that party the right to view your account statements which will include account numbers, account balances, and account history. Industrial Federal Credit Union will accept no responsibility for any resulting losses you incur.

Industrial Federal Credit Union reserves the right to discontinue your access to this service if it feels the integrity of your password has been compromised.

**Contact Information:** If you need information on how to request a paper copy of your statement or internet banking passwords, please contact your local IFCU Member Center or call us at 765-771-8000 or 1-888-564-4328 (toll free).

Mailing Address:	Fax:	Call:
Industrial Federal Credit Union ATTN: Call Center 1115 Sagamore Pkwy. South Lafayette, IN 47905	ATTN: Call Center 765-447-3299	765-771-8000 1-888-564-4328 (toll free)

*\*Reminder, for your security, please do not e-mail personal confidential information such as account numbers, social security numbers, or passwords.*

**Regulation E Required Disclosure:** In case of errors or questions about your electronic statement(s), please notify your local IFCU Member Center or notify us in writing at Industrial Federal Credit Union, Attn: Accounting Department, 1115 Sagamore Pkwy S., Lafayette, IN 47905 as soon as possible. We must hear from you immediately or within 60 days from the date the transaction FIRST posted to your account. (1) Tell us your name and account number. (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. (3) Tell us the dollar amount of the suspected error. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account with a provisional credit pending the outcome of the investigation.

By signing this form, I have read, understand, and accept the terms and conditions stated in the Request to Stop Paper Statements in Exchange for Electronic Statements Agreement.

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Member Signature

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Date

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Teller Name

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Teller #